



43 Alice St. Acton, ON L7J 2A9

BILLING ENQUIRIES: 519-853-3701

GENERAL ENQUIRIES: 519-853-3700

OUTLYING AREAS: 905-453-2222

FAX: 519-853-2621

OFFICE HOURS: 8:30 AM - 4:30 PM MONDAY - FRIDAY

WEBSITE: www.haltonhillshydro.com

Halton Hills Hydro Update

Electricity/Distribution Rate Change

Under the Regulated Price Plan (RPP) effective May 1, 2007, consumers pay 5.3 cents per kilowatt hour (kWh) up to a certain threshold each month and 6.2 cents per kWh for electricity used per month over this amount. This amount is reflected on the "Electricity" line on consumers' bills.

The lower price threshold for residential consumers will be 600 kWh per month in the summer (May 1st to October 31st) and 1,000 kWh per month in the winter (November 1st to April 30th). Prices will be reviewed by the Ontario Energy Board (OEB) and may change every six months based on an updated forecast and any accumulated differences between the amount that consumers paid for electricity and the amount paid to generators in the previous price-setting period. Half of the RPP pricing results from the variance between the forecast price paid by consumers and the actual costs of supplying electricity over the last year. The remaining half of the RPP price change is the forecast cost of supplying electricity to RPP consumers over the next year.

The price threshold for non-residential consumers stays at 750 kWh throughout the year.

SCHEDULE OF ELECTRICITY RATES

(Effective for electricity consumed after May 1, 2007)

Customer Class <i>(Standard Supply Customer)</i>	Residential	General Service <i><50kW</i>	General Service <i>50kW to 999kW</i>	General Service <i>1,000kW to 4,999kW</i>	Sentinel Lights
Electricity Charges	<i>\$0.053/kWh Balance \$0.062/kWh</i>	<i>\$0.053/kWh Balance \$0.062/kWh</i>	<i>Average or Hourly Spot Market Price/kWh</i>	<i>Hourly Spot Market Price/kWh</i>	<i>Based on Customer Class</i>
Delivery Charges					
Monthly Service Charge	<i>\$11.35/month</i>	<i>\$24.74/month</i>	<i>\$93.67/month</i>	<i>\$207.22/month</i>	<i>\$1.18/month</i>
Distribution Charge	<i>\$0.0157/kWh</i>	<i>\$0.0138/kWh</i>	<i>\$5.1102/kW</i>	<i>\$5.5869/kW</i>	<i>\$7.5334/kW</i>
Transmission Network Charge	<i>\$0.0057/kWh</i>	<i>\$0.0052/kWh</i>	<i>\$2.1218/kW</i>	<i>\$2.2535/kW</i>	<i>\$1.6083/kW</i>
Transmission Connection Charge	<i>\$0.0050/kWh</i>	<i>\$0.0045/kWh</i>	<i>\$1.7882/kW</i>	<i>\$1.9603/kW</i>	<i>\$1.4113/kW</i>
Regulatory Charges					
Standard Supply Charge	<i>\$0.25/month</i>	<i>\$0.25/month</i>	<i>\$0.25/month</i>	<i>\$0.25/month</i>	<i>\$0.25/month</i>
Market Service Charge	<i>\$0.0062/kWh</i>	<i>\$0.0062/kWh</i>	<i>\$0.0062/kWh</i>	<i>\$0.0062/kWh</i>	<i>\$0.0062/kWh</i>
Debt Retirement Charge	<i>\$0.007/kWh</i>	<i>\$0.007/kWh</i>	<i>\$0.007/kWh</i>	<i>\$0.007/kWh</i>	<i>\$0.007/kWh</i>
Loss Factor	<i>3.68%</i>	<i>3.68%</i>	<i>3.68%</i>	<i>3.68%</i>	<i>3.68%</i>



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Halton Hills Hydro On-Line Customer Account Inquiry:

We at Halton Hills Hydro are pleased to offer our customers this convenient and quick way to access account history. It provides up-to-date account information for your metered services.

To register all you require is your account number, your current bill date, and a valid e-mail address. You can find your account number on your statement.

Once you have your account number and current bill date, you can access the "Login" page on our website @ www.haltonhillshydro.com. Simply key in your account number and bill date. Your PIN can be 3 to 10 characters long and can contain both letters and numbers. You will be required to enter a valid e-mail address. Once you have entered all of the requested information, press "SUBMIT". A thank you screen will appear and a confirmation e-mail will be sent to the e-mail address provided. You must click the link provided in your e-mail to complete the registration process.

Options for Buying Your Electricity:

You have the option of buying the electricity you use in one of three ways. This is where you, the consumer, can make a choice.

One way is through the **Regulated Price Plan**, where you are charged a regulated price per kilowatt hour (kWh) by your utility for the electricity that you use. Another way is through an **electricity retailer**, where you pay the price per kWh as agreed upon by you and the retailer in the contract you sign. A third way, only available if you have an interval meter, is through **spot market pricing**, where you pay actual wholesale market prices for electricity which change every hour.

Fact sheets on these options and other topics can be found on the OEB's Web site at www.oeb.gov.on.ca.

What is the RPP Settlement?

The RPP Settlement is a one-time charge or credit that will appear on your electricity bill if you leave the Regulated Price Plan under any of the four circumstances described below.

- *Signing a contract with an electricity retailer;*
- *Cancelling your account and moving outside of Ontario;*
- *Buying electricity through spot market pricing, in which you pay the actual wholesale market prices which change every hour of each day (this option is only available for a limited number of consumers who have an interval meter); or*
- *No longer remain eligible for the Regulated Price Plan as set out in Government regulation.*

The RPP Settlement exists to settle your outstanding Regulated Price Plan account with your local utility.

For more information on the RPP variance settlement and calculation please visit the Ontario Energy Board's website at www.oeb.gov.on.ca.

SPECIFIC SERVICE CHARGES - EFFECTIVE MAY 1, 2007

<i>Arrears Certificate</i>	\$15.00	Non-Payment of Account	
<i>Statement of Account</i>	\$15.00	<i>Late Payment Hydro - per month 1.50% (19.68% per annum compounded)</i>	
<i>Pulling post dated cheques</i>	\$15.00	<i>Collection of account charge - no disconnection</i>	\$30.00
<i>Duplicate invoice for previous billing</i>	\$15.00	<i>Collection of account charge - no disconnection (after regular hours)</i>	\$165.00
<i>Request for other billing information</i>	\$15.00	<i>Disconnect/Reconnect at meter (during regular hours)</i>	\$65.00
<i>Easement letter</i>	\$15.00	<i>Disconnect/Reconnect at meter (after regular hours)</i>	\$185.00
<i>Income Tax letter</i>	\$15.00	<i>Disconnect/Reconnect at pole (during regular hours)</i>	\$185.00
<i>Notification charge</i>	\$15.00	<i>Disconnect/Reconnect at pole (after regular hours)</i>	\$415.00
<i>Account history</i>	\$15.00	<i>Install/Remove load control device (during regular hours)</i>	\$65.00
<i>Credit reference/Credit check (plus credit agency costs)</i>	\$15.00 +	<i>Install/Remove load control device (after regular hours)</i>	\$185.00
<i>Returned Cheque (plus bank charges)</i>	\$15.00 +	<i>Service Call - customer owned equipment (during regular hours)</i>	\$30.00
<i>Charge to certify cheque</i>	\$15.00	<i>Service Call - customer owned equipment (after regular hours)</i>	\$165.00
<i>Legal letter charge</i>	\$15.00	<i>Interval Meter charge</i>	\$20.00
<i>Account set up charge/change of occupancy charge</i>	\$30.00 +	<i>Temporary service install & remove - overhead (no transformer)</i>	\$500.00
<i>(plus credit agency costs if applicable)</i>		<i>Temporary service install & remove - underground (no transformer)</i>	\$300.00
<i>Special meter reads</i>	\$30.00	<i>Temporary service install & remove - overhead (with transformer)</i>	\$1,000.00
<i>Meter dispute charge</i>	\$30.00 +	<i>Specific Charge for Access to the Power Poles (\$/pole/year)</i>	\$22.35
<i>(plus Measurement Canada fees if meter found correct)</i>			
Allowances		Adjustment Factors	
<i>Transformer Allowance for Ownership - per kW of billing demand/month \$(0.50)</i>		<i>Total Loss Factor - Secondary Metered Customer</i>	1.0368
<i>Primary Metering Allowance for transformer losses - applied to measured demand and energy % (1.00)</i>		<i>Total Loss Factor - Primary Metered Customer</i>	1.0265

Halton Hills Hydro Inc. will continue to be a source of advice and guidance to all customers. Call our Customer Care department @ 905-453-2222 or 519-853-3701 during office hours for further information, or log on to our website @ www.haltonhillshydro.com.

- If you would like to know more about the changes taking place in the electricity sector and how it affects you, visit the website of the Ministry of Energy at www.energy.gov.on.ca or by phone at 1-888-668-4636.
- The Ontario Energy Board regulates Ontario's electricity sector. The OEB Customer Information Centre can be reached by e-mail at info@oeb.gov.on.ca or by phone at 1-877-632-2727.
- The Independent Electricity System Operator (IESO) Help Centre is also available to provide more information about the market at 1-888-448-7777 or e-mail helpcentre@ieso.ca.