

NEWS from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE

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Firm's Recall Hotline: (800) 784-3256

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Gecko Alliance Recalls Electronic Spa Controls Used on Serenity Spas Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: Serenity Spa Hot Tubs

Units: About 1,670

Manufacturer: Gecko Alliance of Quebec, Canada

Hazard: The hot tub's spa control can overheat, posing a fire hazard.

Incidents/Injuries: Gecko Alliance has received 28 reports of the spa control overheating, including one incident of damage to spa equipment. No injuries have been reported.

Description: This recall involves the Hydropool Serenity Series Spa hot tubs with serial numbers 01350XXXX through 03210XXXX. The serial numbers are printed on the right side of the spa control. The Gecko spa control (SSPA-1) has model number 0202-205097 printed on it.

Sold Exclusively by: Hydropool dealers throughout Northeastern United States in Serenity brand spas from January 2002 through December 2004 for between \$3,900 to \$8,200.

Manufactured in: Canada

Remedy: Consumers should immediately stop using the hot tubs and reduce the water temperature control to the minimum setting. Consumers should contact Gecko Alliance's Back-Pak support center to receive the free retrofit enclosure kit. The kit will be provided with a full set of instructions. Instructions also are available at www.back-pak.com. Consumer should not use their spa until after the retrofit enclosure kit is installed.

Consumer Contact: For additional information, contact the Back-Pak support team toll-free at (800) 784 3256 between 8 a.m. and 5 p.m. ET or visit www.back-pak.com



Spa Tub



Spa Controls

Location of
serial number